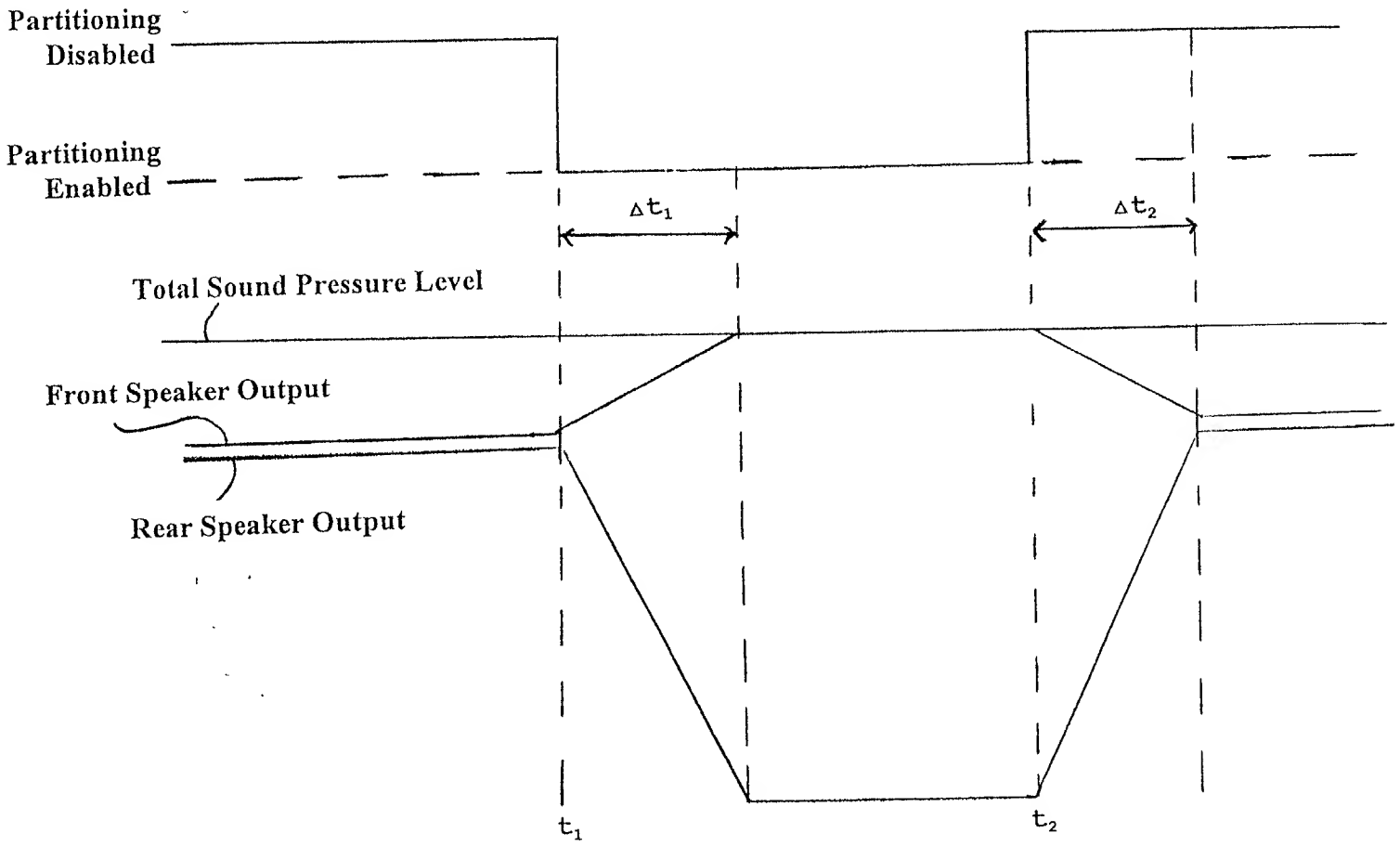PLEASE CONTACT